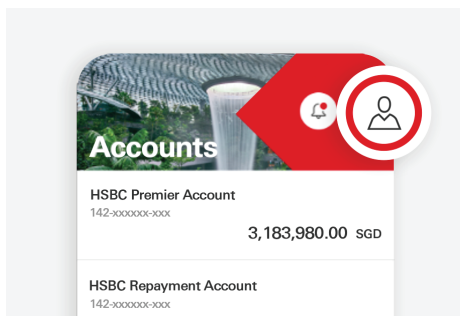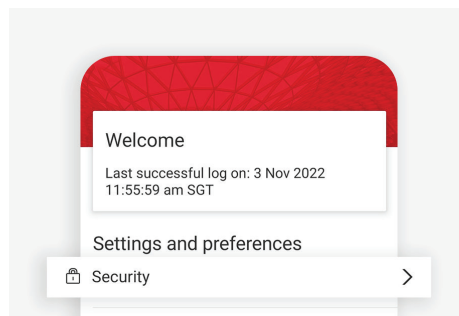**HSBC**

# Changing your phone?

For your security, HSBC Singapore App can only be set up on one device.

Before switching to your new phone, follow these simple steps to remove your old phone from our records before installing the App on your new phone.
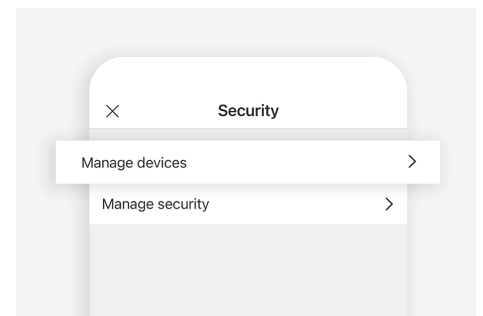


**Step 1**

Login to HSBC Singapore App on your old phone. Tap on Profile icon on top right corner of the home page.
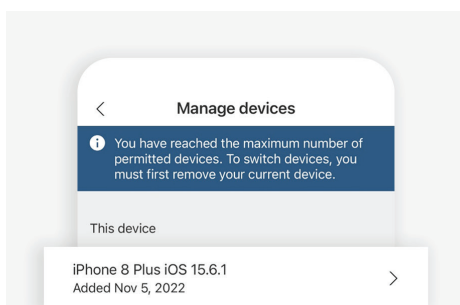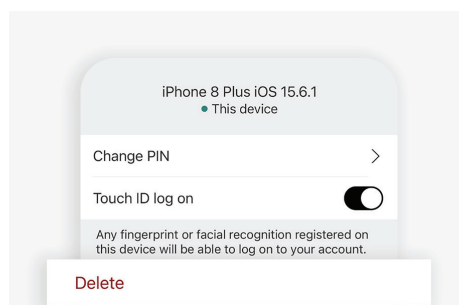


**Step 2**

Tap on 'Security'.



**Step 3**
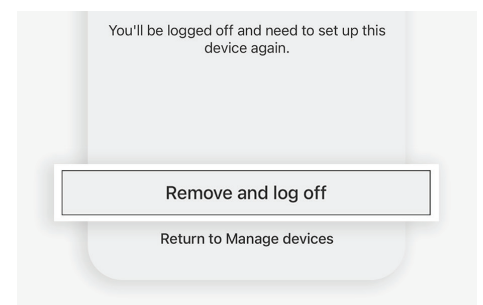
Tap on 'Manage devices'.



**Step 4**

Select the device you wish to remove from the app.



**Step 5**

Tap on 'Delete' to remove the old device.



**Step 6**

Click on 'Remove and log off' to confirm.

If you do not have your old phone or encounter issues installing the HSBC Singapore App on your new phone after following these steps, please contact our hotline or visit any HSBC branch for assistance.