



How to set up HSBC Online Banking using mobile app

Unlock your banking benefits on the go with the HSBC Singapore app

It's easy! Before you start, check that you have:

An active account with HSBC Singapore, a Singpass account, and the Singpass app installed on your mobile device.

Got them? Let's begin.

To get started, download the HSBC Singapore app.

Tap on 'Log on' to begin registration

Select 'No' to set up your Online Banking account for the first time

Select 'Proceed with Singpass' so that we can verify that it's you

Tap the QR code to log in with the Singpass app.

Tap on 'Log in' and using your fingerprint, face recognition or 6-digit passcode help us verify your identity

Create your username and a secure password.

Choose a security question and enter your answer.

Create your 6-digit PIN and re-enter to confirm.

And your Online Banking profile is ready!

Now you can enjoy a wide range of banking services anytime, anywhere.

Download the HSBC Singapore app today.