
HSBC Singapore

New payment to a biller guide

June 2021





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1

Click "Move money"

2

Click "Pay or transfer"

From

Account

To

Select an option

3

HSBC ADVANCE ACCOUNT 052-525508-492	SGD 13,310.01	^
Everyday Global Account 052-525508-221	HKD 0.00	
Everyday Global Account 052-525508-221	SGD 0.00	
Everyday Global Account 052-525508-221	USD 0.00	
HSBC ADVANCE ACCOUNT		

3 Select the account money is coming from

To

Select an option

Your accounts or someone you've paid before
Transfer between your own accounts or to someone from your payee list. >

Pay a biller you've paid before
Send money to a biller from your payee list. >

Transfer to a new payee
Send money to someone for the first time. You'll need their bank details for this. >

4 **New payment to a biller**
Send money to a biller for the first time. We have a predefined list for you to choose from. >

4 Select "New payment to a biller"

Back to your accounts

5

Biller name

AIA SINGAPORE PRIVATE LIMITED

ANG MO KIO TOWN COUNCIL

AXA INSURANCE SINGAPORE PTE LTD

BISHAN TOA PAYOH TOWN COUNCIL

BOC CREDIT CARD

BRITISH CLUB

CHUA CHU KANG TOWN COUNCIL

CIMB CREDIT CARD

DBS CREDIT CARD

DINERS CREDIT CARD

EAST COAST-FENG SHAN TOWN COUNCIL

HOLLAND TOWN COUNCIL

HSBC INSURANCE (S) PTE LTD (LIFE)

5


Select the correct payee biller,
then click "Continue"

Cancel

Continue

To

Edit 

 Your payee will automatically added to your payee list.

6

Biller

AIA SINGAPORE PRIVATE LIMITED

Reference number

You'll find this reference number on your bill. For each company, refer to [Bill Payment FAQ](#).

Details

Amount


Reference (optional)

Your reference will appear on your statements and transaction history.

Recurring

No Yes

Date

Your payment will take up to 2-3 days to process.

6

Complete the required information and amount

If you are using the Digital Secure Key on your HSBC Singapore app:

Additional security required



Step 1

Open the HSBC Mobile Banking app and select Generate security code.

Step 2

Select Transaction verification and follow the steps on your Mobile Banking app. Please check and enter the last 8 digits of the company reference number you're adding. If the account number contains letters, remove them and enter digits only. If the account number is less than 8 digits, add additional zeros at the beginning of the account number until you reach 8 digits.

Step 3

Enter the code shown on your Mobile Banking app.

Security code

7

8

7 Follow the 3 step on the screen to generate the security code. For handling of different scenarios on Transaction Signing, please refer to <https://www.hsbc.com.sg/ways-to-bank/online/faq/#transaction-signing>


8 Click "Continue"

If you are using the Security Device:


Additional security required




Step 1

Press and hold  to turn on your Security Device, then enter your Security Device PIN.

Step 2

When HSBC displays, press and hold  until the entry screen appears. Please check and enter the last 8 digits of the account number you're adding. If the account number contains letters, remove them and enter digits only. If the account number is less than 8 digits, add additional zeros at the beginning of the account number until you reach 8 digits.

Step 3

Press  and use the 6 numbers shown on your Security Device to continue.

Security code

7

8

7 Follow the 3 step on the screen to generate the security code, For handling of different scenarios on Transaction Signing, please refer to <https://www.hsbc.com.sg/ways-to-bank/online/faq/#transaction-signing>

8 Click "Continue"